Chemours™

Business Resiliency Program Overview

Living Integrity.
Living Chemistry.

This document covers our general philosophy and is based on best practices. It is not intended to cover every situation or set of circumstances and is not intended for use by others.

Introduction

Chemours is committed to providing support, products, and services to our employees, communities, customers, business partners, and stakeholders after a disaster event. Our approach to meeting this commitment includes:

Mitigating threats

Mitigation is a core component of our preparation. On an on-going basis, Chemours identifies and evaluates risks to our operations and takes steps to help reduce the likelihood of exposure and the impact should risks materialize.

Building resilience into day-to-day operations

Resilience is designed into our "normal" operations. Examples include cross-training personnel, safety and maintenance programs, production and supply chain strategies, and establishing redundancy for critical equipment and technology infrastructure.
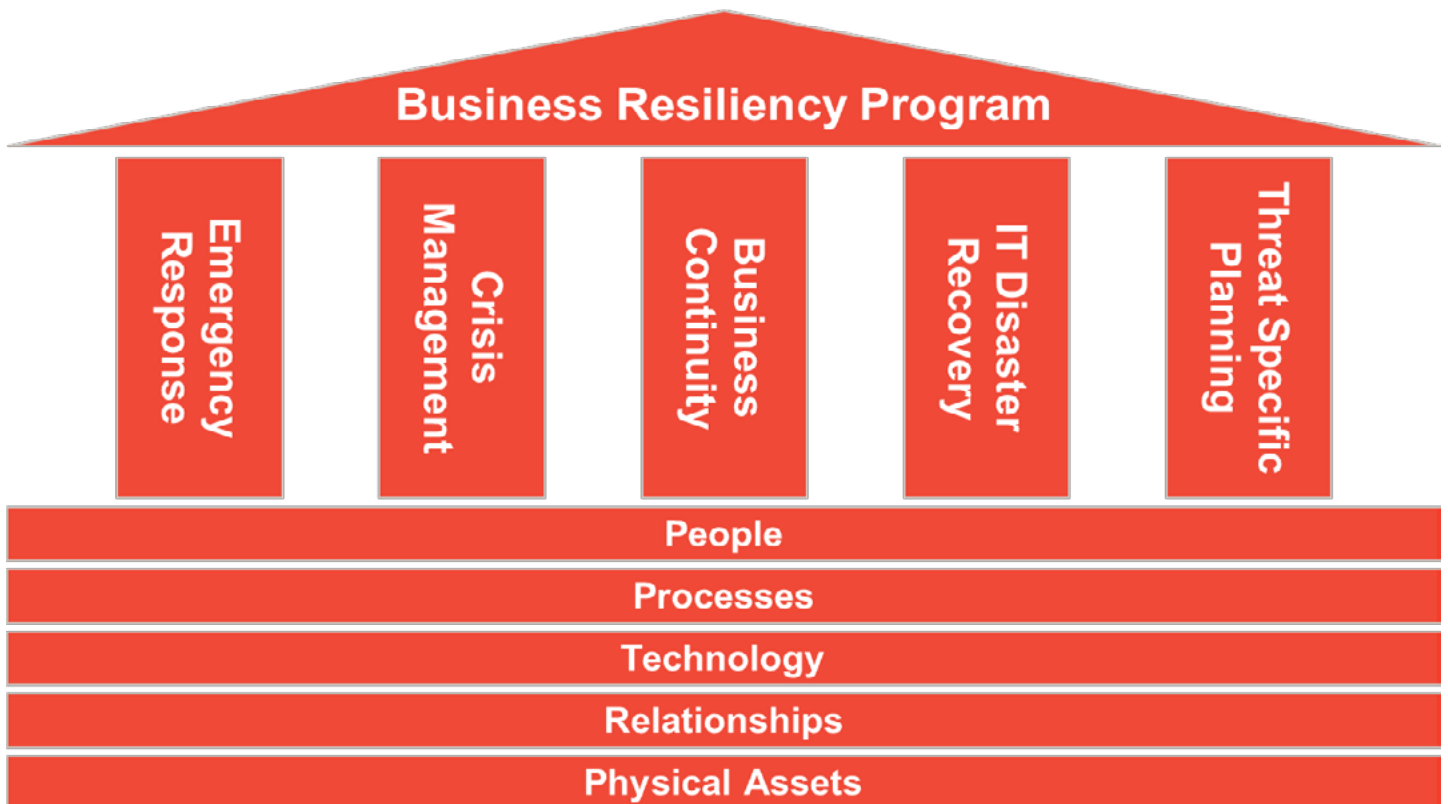
Maintaining response and recovery plans

Chemours has developed plans to guide immediate response and recovery activities after a disaster event. A variety of scenarios and types of tests and exercises are used to train our personnel. Lessons learned from these exercises are used to improve our response and recovery strategies and plans.

Overview

Chemours' Business Resiliency Program involves employees at all levels of the company to develop, implement, align, maintain, and continuously improve our state of readiness.

Business Resiliency Program

Emergency Response	Crisis Management	Business Continuity	IT Disaster Recovery	Threat Specific Planning

- People
- Processes
- Technology
- Relationships
- Physical Assets

Key Roles:

Executive Sponsor: Each pillar has an accountable Corporate Officer

Corporate Resilience Senior Manager: Business Continuity Management advocate and program manager

Business Unit Leadership: Strategic guidance, oversight, resources, issue resolution

Component Program Owners: Tools, templates, methodology, awareness, support

Site/Organization Leadership and Teams: On-going readiness (e.g., plan maintenance, training, awareness, exercising, auditing)

Employees: Awareness, personal preparedness

Response and Recovery Plans

Specific plans and strategies have been developed to address risks and opportunities within an established management system to support a coordinated response and recovery to a wide variety of threats.

Crisis Management

Integration

Integration

Emergency Response

Corporate Resilience

Business Continuity

Integration

Integration

IT Disaster Recovery

These strategies and plans include:

- Immediate response to life and safety incidents

- Overall response and recovery guidance, direction, and oversight

- Communications with internal and external stakeholders

- Recovery of critical processes and resources (i.e., people, technology, physical assets, and relationships)

- Recovery of critical information technology infrastructure, applications, and data
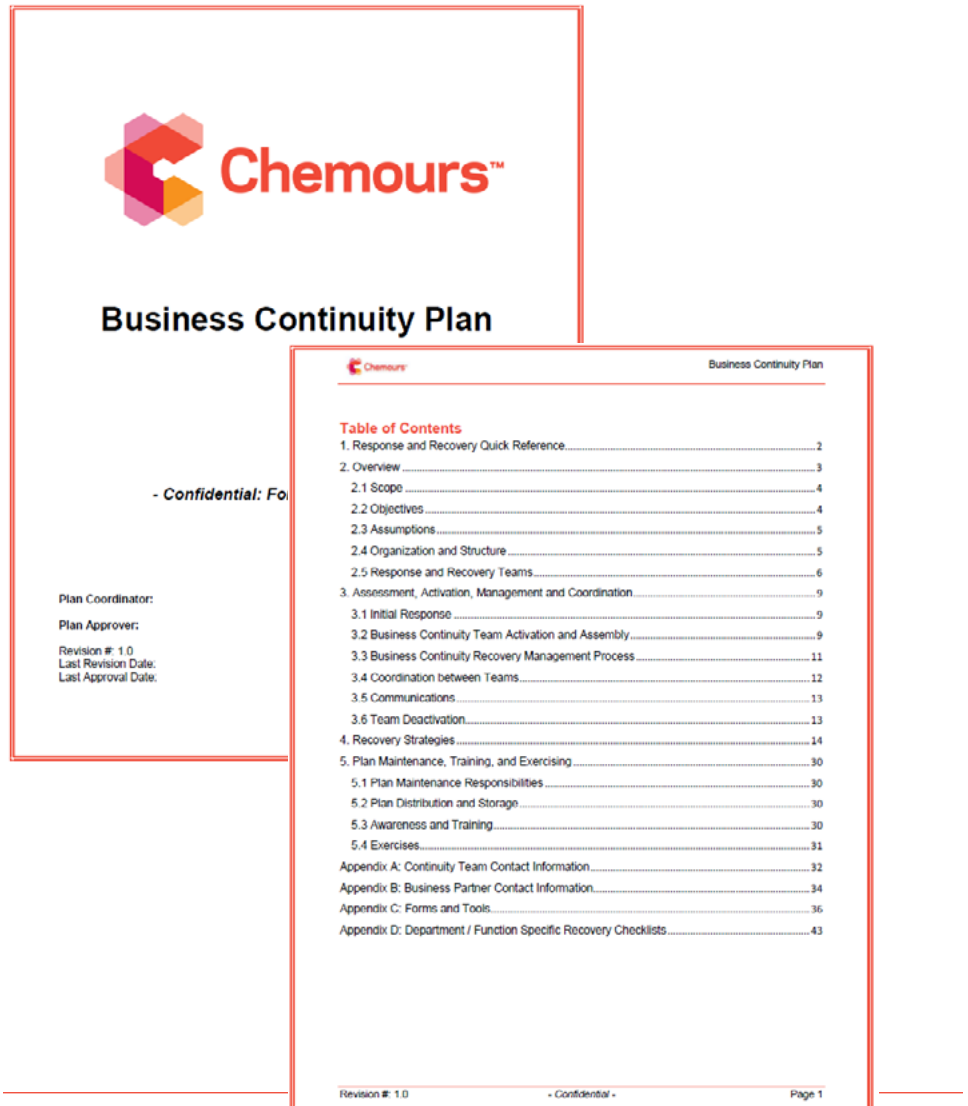
Business Continuity Planning

Business continuity planning is a core component of Chemours' Business Resiliency Program. The business continuity planning process takes into consideration and aligns with leading practices as well as industry and regulatory standards.

The process includes:

- Establish an overall management system to implement, operate, monitor, review, and maintain the program
- Complete business impact analyses to establish recovery objective requirements for processes and resources
- Determine the order of recovery for business functions and technology and understand current capabilities
- Identify and implement business continuity mitigation and recovery strategies
- Audit, review and maintain business continuity plans
- Perform regular training and exercises per program policy
- Follow the continuous improvement cycle and adjust as needed

Business Continuity Plan Content

Business Continuity Plans (BCPs) are in place for critical operations, which include:

- "All-Hazard" planning guides for prevention, response and recovery that address a full range of threats and hazards (natural, human-caused or technology caused) to aid in immediate response and recovery activities to our processes and/or resources

- Multi-tiered business continuity recovery strategies for critical processes, resources, information technology infrastructure, applications or data that may be partially or fully implemented based on the specific scope, scale, and impact of the incident

- Quick reference checklists and procedures for each team

- Outlined roles, responsibilities, activities, and procedures from incident occurrence through plan activation, recovery, and deactivation

- Reference material, tools, and example forms

Frequently Asked Questions

Does Chemours have a business continuity program and plans?
Chemours has developed and maintains multiple levels of response and recovery plans as part of its overall business resiliency program. This includes site emergency response plans, business continuity plans, IT disaster recovery plans, and crisis communications and management plans.

Do you provide copies of the Business Continuity Plan?
In order to protect our intellectual property, customer confidentiality, and company personnel information, we do not release our documented business continuity plans.

Is there an executive level sponsor / owner of the program?
Yes, each pillar of the program has an accountable corporate officer assigned.

Who has responsibility for managing the business continuity program on an ongoing basis?
The Corporate Resilience Senior Manager manages the overall business continuity program. Business Unit Leadership provides oversight, strategic guidance, resources, and issue resolution for the planning process within their operations. Additionally, site/department-level teams have responsibility for the maintenance and exercising of their continuity plans.

Does the program adhere to an accepted business continuity standard or set of guidelines that reflects current best practices? If so, which ones?
The business continuity program incorporates business continuity standards and guidelines including, but not limited to ISO22301, NFPA 1600, and DRI International Professional Practices.

Are potential risks that may disrupt operations identified?
Yes, site risk evaluations are completed along with business impact assessments. These evaluations identify and assess a variety of risks including natural hazards (e.g., flooding, tornado, earthquake), neighborhood hazards (e.g., airports, neighboring facilities, railroads, machinery breakdown), and include identification of impacts and risk improvement observations. Risk (hazard) information from the evaluations and assessments is incorporated into the business continuity impact analysis and overall business continuity planning process.

Frequently Asked Questions

(continued)

Is a business impact analysis completed as part of the business continuity planning process?
Yes, a business impact analysis is completed and includes the identification of critical business processes and resources (i.e., people, technology, physical assets, and relationships), disruption tolerances (recovery time objectives), potential business impacts, current capabilities, and potential strategies. The information is used to support business continuity strategy and plan development.

Are plans in place to address the unavailability of employees and key personnel?
Yes, the business continuity planning process considers the loss of people and skill-sets and identifies recovery strategies for these types of disruptions.

How often are plans reviewed and updated?
Plans are reviewed on an annual basis or more frequently if there is a trigger event (e.g., significant change in operations).

How often are Business Continuity Plans tested or exercised?
On an annual basis Chemours develops the scope and type of exercises to be completed throughout the year.

What type of drills or exercises does Chemours complete?
Chemours completes a variety of exercises based on input and guidance from program stakeholders. Past exercises have ranged from tabletop exercises to emergency response drills involving external response and government agencies. Additionally, lessons learned from actual incidents are incorporated into our mitigation and planning activities.

Are there processes in place to address and mitigate internal operation disruptions?
Yes, mitigation is a core component of our preparation. On an on-going basis, Chemours identifies and evaluates risks to our operations and takes steps to help reduce the likelihood of the exposure and the impact should risks materialize. Additionally, resilience is designed into our "normal" operations. Examples include, but are not limited to, cross-training personnel, safety and maintenance programs, production and supply chain strategies, and establishing redundancy for critical equipment and technology infrastructure.

Frequently Asked Questions

(continued)

Do business plans include procedures for notifying customers?
Yes, the business continuity plan includes procedures for providing notification to internal and external stakeholders, including customer notifications.

What strategy does Chemours have in place to provide continued delivery of product in the event of a catastrophic disaster event impacting one of its sites?
Strategies vary by specific operation and site, but may include maintaining finished product inventory, completing production using another asset at the site, and completing operations at another site.

Is there a post-event report outlining the results of the past events available for review?
In order to protect business confidential information, past event results and lessons learned are not available for review. Best practices, corrective actions, and lessons learned from past events are documented in After Action Reports, which are tracked and incorporated into planning activities.